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KINGSLEY-BATE CARE AND MAINTENANCE

TEAK

Do I need to clean my teak furniture before using it the first time?

Yes. Before placing cushions on your teak furniture, remove any dust from manufacturing by wiping the furniture with a damp cloth. Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out following the first few rainfalls. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors. This information also applies to fabric umbrella canopies used on teak umbrella frames.

How should I clean my teak furniture?

The only maintenance necessary for your furniture is periodic cleaning. First, hose down the furniture with fresh water. Avoid spraying the teak with a high pressure hose, as high pressure can erode the surface of the timber. Next, scrub the wet furniture using a soft bristle brush and a solution of 2/3 cup laundry detergent and 1/4 cup bleach in 1 gallon of warm water. When finished, rinse the entire piece with more fresh water to remove any remaining cleaning solution. This procedure is sufficient for general cleaning. For more difficult stains we recommend using Kingsley-Bate Teak Cleaner. This will remove the silver-gray patina and restore the furniture to a golden brown color.

Do I need to bring my cushions indoors when it rains?

Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out following the first few rainfalls. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors.

How can I prevent my teak from turning silver-gray if I want to maintain the golden brown color?

If you prefer to keep your teak wood a golden brown color, we recommend using **Teak Protector**. This is a purely cosmetic application. The product will maintain the golden brown color for approximately one season and can be reapplied as needed. You should wait two weeks before applying the protector to newly assembled furniture. We strongly recommend you try it on a small area of your furniture first--such as the back of a leg or the underside of a chair-- to ensure you like the results before applying it to the entire piece.

How often must I apply the Teak Protector product?

Kingsley-Bate Teak Protector should be applied seasonally, or when you begin to see the teak changing color. Please note that using Teak Protector is not required and is a cosmetic application only. The only function of the Teak Protector is to prevent the teak from forming a silver gray patina during the weathering process.

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TEAK

Is it okay to oil my teak furniture?

Kingsley-Bate does not recommend oiling teak furniture or the use of oil based products. If done improperly, oiling can cause mildew or irregular coloring and is not covered under warranty.

How should teak furniture be stored for the winter?

Teak furniture may be left outside all year round without an outdoor furniture cover. Snow and freezing temperatures will not harm the furniture. If you prefer to store your furniture, we recommend doing so in a dry, unheated garage or garden shed. We do not recommend the use of furniture covers, as many varieties do not provide proper ventilation and can make the wood susceptible to mildew growth.

How should I care for teak if it's used indoors?

If you choose to use your furniture indoors, we suggest that you periodically apply a thin coat of paste wax, (i.e., Briwax or Johnson's Wax). Doing so provides the teak with additional protection from natural body oils, dust, and dirt that may come in contact with the furniture.

What are the black dots on my teak furniture?

Although teak wood itself will not mildew, mildew sometimes grows on dirt and other foreign substances that are not removed from the wood. This occurs more commonly in warm, humid climates.

If this happens, follow the standard cleaning instructions immediately. Do not let the mildew remain on the wood for too long. Doing so could cause stains on the wood that are difficult to remove.

STAINLESS STEEL FURNITURE

How should I clean my stainless steel furniture?

The recommended method for cleaning depends on the type of finish:

For the standard stainless steel finish

Using fresh water, rinse the frame thoroughly at a high hose pressure. Be careful to avoid any teak details on the furniture as the high pressure can erode the surface of the timber.

For more thorough cleaning, wash the stainless steel with mild detergent and warm water using a soft cloth or sponge. Always wipe with the directional grain of the steel, not across it. After washing, rinse with fresh water and dry thoroughly.

For finger prints or smudges, you may wish to use a stainless steel cleaner. Always read the manufacturer's instructions carefully before applying a stainless steel cleaning product. For more stubborn cleaning or brown surface spots, follow the instructions above, replacing the cloth or sponge with a fine grit non-metallic abrasive pad such as Scotch-Brite®. Never use abrasive cleaners, steel wool pads, highly abrasive cloths, or an industrial pressure washer.

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STAINLESS STEEL FURNITURE

For the electropolished stainless steel finish

Using fresh water, rinse the frame thoroughly at a high hose pressure. Be careful to avoid any teak details on the furniture as the high pressure can erode the surface of the timber.

For more thorough cleaning, wash the stainless steel with mild detergent and warm water using a soft cloth or sponge. After washing, rinse with fresh water and dry thoroughly.

For finger prints, smudges, or brown surface spots, you may wish to use a stainless steel cleaner. Always read the manufacturer's instructions carefully before applying a cleaning product. Do not use any pads, brushes or abrasive materials on the electropolished surface. Extra care should be used to avoid scratching the finish, as doing so can make the steel more susceptible to corrosion.

Will stainless steel rust?

Stainless steel is resistant to corrosion, however infrequent cleaning can lead to small brown spots appearing on the surface of the steel. These spots are cosmetic only and in no way affect the structural integrity of the furniture. This condition is considered normal for all types of outdoor stainless steel products—furniture, BBQ grills, patio heaters, etc.—and is not covered by warranty. Proper cleaning will help restore the steel to its original appearance.

Will stainless steel heat up in the sunlight? Yes.

How should stainless steel furniture be stored for the winter?

Kingsley-Bate recommends that stainless steel furniture be stored for the winter in climates exposed to snow and freezing temperatures. Furniture must be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing structural damage. Always thoroughly clean your furniture before placing in storage. The best place to store your furniture is a dry garage, garden shed, or basement.

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WOVEN FURNITURE

How should the woven furniture be cleaned?

To clean your woven furniture, rinse the frame with fresh water using a high hose pressure. Be careful to avoid any teak details on the furniture as the high pressure can erode the surface of the timber. Optionally, you may wash the woven material with mild detergent and warm water using a soft brush. After washing, rinse with fresh water until there are no soap bubbles remaining. Allow the furniture to air-dry. If using a specialty outdoor furniture cleaner, avoid using a foaming product, as foam cleaners can leave residue in the gaps of the weaving and later attract dirt.

How should woven furniture be stored for the winter?

Kingsley-Bate recommends that woven furniture be stored for the winter in climates exposed to snow and freezing temperatures. Furniture must be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing structural damage. Always thoroughly clean your furniture before placing in storage. The best place to store your furniture is a dry garage, garden shed, or basement. You may also store your woven furniture outdoors using breathable furniture covers.

CUSHIONS, SLINGS AND UMBRELLA CANOPIES

Do I need to bring my cushions indoors when it rains?

Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out following the first few rainfalls. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors. This information also applies to umbrella canopies.

What should I do if my cushion becomes saturated with water?

If your cushion becomes saturated with water, unzip the cushion and stand it on its edge in a dry, sunny location. The zipper-side should be facing down to allow the water to drain through the opening. Cushions will typically dry in 24-48 hours depending on the level of saturation and the weather conditions during the drying process.

When cushions are not being used, you may also wish to stand them on edge within the furniture frame. Doing so will reduce the surface area exposed to the rain and allow for faster drying.

How should I clean my cushions or umbrella canopy?

Kingsley-Bate cushions and umbrella canopies are made with either Sunbrella® or Outdura® fabrics, a 100% solution-dyed acrylic. The fabric should be cleaned regularly before environmental deposits such as dirt, etc., are allowed to accumulate and become embedded. To clean the fabric, simply brush off any loose dirt, and then clean briskly with a sponge using fresh water and a mild natural soap (Woolite® is acceptable). Water temperature should be no more than 100° F (37° C), as acrylic fiber is heat sensitive at high temperatures. Do not subject the fabric to excessive heat as it will shrink. Do not steam press, iron, or dry in electric or gas dryers.

Sunbrella and Outdura Fabrics are treated with a fluorocarbon finish that acts as a sealant, making it resistant to water and stains. If you use liquid detergent instead of a natural soap to clean your cushions, it may be necessary to reapply the water repellent treatment to the fabric. We recommend using 303 Hi Tech Fabric Guard or a similar product. Always follow the manufacturer's instructions.

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CUSHIONS, UMBRELLA CANOPIES and SLINGS

How do I remove more difficult cushion stains?

For more difficult stains, use a fabric spot remover. You may also contact the Kingsley-Bate customer service department for additional recommended cleaning solutions for specific stains like wine, coffee or paint. Although solution-dyed acrylic does not promote mildew growth, mildew may grow on dirt and other foreign substances that are not removed from the fabric. To clean mildew stains, prepare a mild solution of one cup bleach and two capfuls of natural soap per gallon of water. Spray on the entire affected area and allow to soak in. If necessary, scrub vigorously with a sponge or clean cloth.

After cleaning, rinse the cushion thoroughly with fresh water to remove any soap or cleaner residue, and allow to air dry. If the cushion is saturated with water, unzip the cushion and stand it on its edge in a dry, sunny location.

Can I remove the fill from my cushions and put the fabric covers in my washing machine?

Kingsley-Bate strongly recommends that you do not remove the fill from your cushions when cleaning the cushion fabric. Instead, clean the cushions with the fill in place. Most cushions are 'stuffed' using specialized machinery, and it is not always possible to re-stuff the cushions by hand and achieve a professional, finished appearance.

Can I leave my cushions outside all year round?

Cushions should be stored for the winter in climates exposed to snow and freezing temperatures. Cushions should be cleaned and allowed to air dry before placing into storage. Always store cushions in a dry, well ventilated area.

How should I clean my fabric slings?

To clean fabric slings, prepare a solution using 1 tbsp. liquid dish detergent and 2 tbsp. bleach mixed in 1 gallon of fresh warm water. Clean the fabric using a sponge or soft cloth dipped in the solution. Be careful to avoid getting this solution on the teak or stainless steel furniture frame. After cleaning, rinse the fabric thoroughly with fresh water and allow it to air dry.

Will suntan lotion or oil damage my fabric sling?

You should avoid putting your sling fabric in direct contact with oil-based products, which may cause the fabric to discolor or age more rapidly. If direct contact occurs, clean the fabric promptly to remove any lotion or oil residue.

CARE & MAINTENANCE

TEAK FURNITURE

CUSHIONS & UMBRELLA CANOPIES

Before placing cushions on your teak furniture, remove any dust from manufacturing by wiping the furniture with a damp cloth. Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out following the first few rainfalls. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors. This information also applies to fabric umbrella canopies used on teak umbrella frames.

THE WEATHERING PROCESS

Teak wood furniture, when left outdoors, will form a handsome silver-gray patina. This process will take about nine months depending on the amount of sunlight and rain exposure. (The weathering process will occur faster in moist climates and slower in dry climates.) During the weathering process you may notice "checking" or small cracks that appear in the wood. This is perfectly natural, as wood expands and contracts slightly when left outdoors. Checking is cosmetic only and in no way affects the structural integrity of the furniture. A lifting of the grain may occur on the top edges of the arms and legs. The grain will return to a smooth finish after the initial weathering process. To aid this process, simply clean the furniture with a soft bristle brush as indicated in the cleaning instructions below. Water spots or other discoloration may also occur during the weathering process. These will even out with time, and the furniture will achieve a uniform silver-gray.

CLEANING

The only maintenance necessary for your furniture is periodic cleaning. First, hose down the furniture with fresh water. Avoid spraying the teak with a high pressure hose, as high pressure can erode the surface of the timber. Next, scrub the wet furniture using a soft bristle brush and a solution of 2/3 cup laundry detergent and 1/4 cup bleach in 1 gallon of warm water. When finished, rinse the entire piece with more fresh water to remove any remaining cleaning solution. This procedure is sufficient for general cleaning. For more difficult stains we recommend using Kingsley-Bate Teak Cleaner. This will remove the silver-gray patina and restore the furniture to a light brown color.

TEAK CARE PRODUCTS

Teak Protector. If you prefer to keep your teak furniture a golden color, we recommend using Kingsley-Bate Teak Protector. This is a purely cosmetic application. The product will maintain the golden color for a season and can be reapplied as needed. You should wait two weeks before applying the protector to newly assembled furniture. We suggest you try it on a small area of your furniture first, such as the underside of a chair. We will not be responsible if you apply the product to your furniture and are not satisfied, or if instructions on the label are not properly followed. DO NOT USE OIL on teak furniture that is used outdoors. Oiling outdoor teak may cause mildew or irregular coloring.

Teak Cleaner. If your furniture has weathered and you wish to remove the silver-gray patina, we recommend using Kingsley-Bate Teak Cleaner. The cleaner will restore the furniture to a light brown color regardless of how long the piece has been outside. This product requires no heavy scrubbing or polishing and takes approximately thirty minutes per piece to apply. NOTE: this product will not remove the gray color on furniture that has been treated with our Instant Gray product.

Teak Shield. Our Teak Shield product protects wood from food and drink stains. A completely transparent product, Teak Shield makes it difficult for stains from red wine, salad oil, and coffee to penetrate wood, so that fresh spills can be wiped away with a damp cloth. The product is also recommended for impeding mildew growth on furniture used in climates where mildew is prevalent. Teak Shield can be used on clean, naturally weathered wood, or on furniture that has been treated with our Teak Protector or Instant Gray. Apply two or more times per year depending on use and exposure.

Instant Gray. To create the immediate appearance of silver-gray teak, you may wish to use our Instant Gray product. Using a wipe-on applicator, Instant Gray will change the wood color from brown to gray in about an hour. One treatment is all that is necessary, and then furniture will weather naturally with time and exposure to the weather. A single coat of Instant Gray may be applied for a light finish, or 3-4 coats for a darker finish.

STORAGE

Teak furniture may be left outside all year round without an outdoor furniture cover. Snow and freezing temperatures will not harm the furniture. If you prefer to store your furniture, we recommend doing so in a dry, unheated garage or garden shed. We do not recommend the use of furniture covers, as many varieties do not provide proper ventilation and can make the wood susceptible to mildew growth.

INDOOR USE

If using your furniture indoors, we suggest you periodically apply a thin coat of paste wax (e.g., Briwax or Johnson's Wax). Doing so provides teak with additional protection from natural body oils, dirt, and dust.

STAINLESS STEEL FURNITURE

Stainless steel is resistant to corrosion, however infrequent cleaning can lead to small brown spots appearing on the surface of the steel. These spots are cosmetic only and in no way affect the furniture's structural integrity. This condition is considered normal for all types of outdoor stainless steel products—BBQ grills, patio heaters, etc.—and is not covered by warranty. Proper cleaning will help restore the steel to its original appearance.

Certain environments can hasten surface discoloration, in which case Kingsley-Bate strongly recommends that furniture be purchased with an electropolished finish. These environments include areas exposed to salt-air or chlorinated swimming pool water. Electropolishing stainless steel provides additional resistance against these corrosive conditions.

CLEANING

Stainless steel furniture should be cleaned periodically to remove natural environmental deposits (e.g., dirt, salt) that can deteriorate the finish. Furniture that is used in harsher environments requires more frequent cleaning.

For basic cleaning, use only fresh water. Rinse the frame thoroughly at a high hose pressure. Be careful to avoid any teak details on the furniture as the high pressure can erode the surface of the timber. After rinsing, wipe the metal dry with a soft clean cloth. Always wipe with the directional grain of the steel, not across it.

For more thorough cleaning, wash the stainless steel with mild dish detergent and warm water using a soft cloth or sponge. Always wipe with the directional grain of the steel, not across it. After washing, rinse with more fresh water until there are no more soap bubbles remaining, and dry thoroughly with a soft clean cloth.

For finger prints or smudges, you may wish to use a stainless steel cleaner. Always read the manufacturer's instructions carefully before applying a stainless steel cleaning product. Never use abrasive cleaners, steel wool pads, highly abrasive cloths, or an industrial pressure washer. A fine grit non-metallic abrasive pad such as Scotch-Brite® may be used for more stubborn cleaning on furniture with a standard stainless steel finish, but should not be used on furniture with an electropolished finish.

STAINLESS STEEL ANTI-CORROSION WAX

To further inhibit corrosion and retard the effects of weather and oxidation on stainless steel, we recommend applying Kingsley-Bate Anti-Corrosion Wax at least once a year. The wax may be used on both our standard and electropolished finishes, but should not be used as a substitute for electropolished steel if the furniture will be in contact with salt-air or chlorinated pool water.

SLING REPLACEMENT

Slings on Tiburon and Ibiza furniture can be replaced by a professional furniture repair service.

STORAGE

Kingsley-Bate recommends that stainless steel furniture be stored for the winter in climates exposed to snow and freezing temperatures. Furniture must be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing structural damage. Always thoroughly clean your furniture before placing in storage. The best place to store furniture is a dry garage, garden shed, or basement.

WOVEN FURNITURE

Kingsley-Bate's woven furniture is made from the finest quality man-made wicker available. This remarkable material is specifically designed for use outdoors and is exceptionally weatherproof, colorfast, and tear-proof. It is highly resistant to UV rays, chlorinated water, salt water, body lotions, microorganisms, and stains from food or drink. Hand-weaving and subtle variations in the wicker's color and texture give each piece a unique character and highly natural appearance.

CLEANING

To clean your woven furniture, rinse the frame with fresh water using a high hose pressure. Be careful to avoid any teak details on the furniture as the high pressure can erode the surface of the timber. Optionally, you may wash the woven material with mild detergent and warm water using a soft brush. After washing, rinse with fresh water until there are no soap bubbles remaining. Allow the furniture to air-dry. If using a specialty outdoor furniture cleaner, avoid using a foaming product, as foam cleaners can leave residue in the gaps of the weaving and later attract dirt.

STORAGE

Woven furniture should be stored for the winter in climates exposed to freezing temperatures. Furniture must be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing structural damage. Always thoroughly clean your furniture before placing in storage. While the best place to store woven furniture is a dry garage, garden shed, or basement, it may also be stored outdoors using breathable furniture covers.

CUSHIONS, SLINGS & UMBRELLA CANOPIES

CLEANING CUSHIONS & UMBRELLA CANOPIES

To clean cushions and umbrella canopies, follow the instructions below. Also refer to the "CUSHIONS & UMBRELLA CANOPIES" information under the TEAK FURNITURE care and maintenance instructions.

Cushions and umbrella canopies are constructed using a 100% solution-dyed acrylic fabric. The fabric should be cleaned regularly before debris and dirt accumulate and become embedded. To clean the fabric, brush off any loose dirt, and then wash briskly with a sponge using water and a mild natural soap (Woolite® is acceptable). Water temperature should be no more than 100° F, as acrylic fiber is heat sensitive at high temperatures. Do not steam press, iron, or dry in electric or gas dryers.

For removing stains, such as suntan lotion, use a fabric spot remover. You may also contact our customer service department for additional recommended cleaning solutions for specific stains like wine, coffee or paint. Although acrylic fabric does not promote mildew growth, mildew may grow on dirt and other foreign substances that are not removed from the fabric. To clean mildew stains, prepare a mild solution of one cup bleach and two capfuls of natural soap per gallon of water. Spray on the entire affected area and allow to soak in. If necessary, scrub vigorously with a sponge or clean cloth.

After cleaning, rinse thoroughly with water to remove any soap residue, and allow to air dry. If a cushion is saturated with water, unzip the cushion and stand it on its edge (zipper side down) in a dry, sunny location.

Because our umbrella canopies are removable, they may be machine washed on a gentle cycle using cold water and a mild soap (Woolite), then air-dried. Never use hot water to wash the canopy, as acrylic fiber is heat sensitive at high temperatures and can shrink. Do not steam press, iron, or dry in electric or gas dryers.

CUSHION STORAGE

Kingsley-Bate recommends that cushions be stored for the winter in climates exposed to snow and freezing temperatures. Cushions should be cleaned and allowed to air dry before placing into storage. Always store cushions in a dry, well ventilated area.

CLEANING SLINGS

Kingsley-Bate slings are made of 100% vinyl-coated polyester, an extremely durable, fade resistant, and easy to care for fabric. Regular maintenance will help extend the life of the fabric. We recommend cleaning the fabric twice yearly for moderate use, or more often for heavy-use applications.

To clean, prepare a solution using 1 Tbsp. liquid dish detergent and 2 Tbsp. bleach mixed in 1 gallon of fresh warm water. Clean the fabric using a sponge or soft cloth dipped in the solution. After cleaning, rinse the fabric thoroughly with fresh water and allow it to air dry.

Avoid putting the fabric in direct contact with oil-based products, which may cause the fabric to age more rapidly. If direct contact with an oil-based product occurs, clean the fabric promptly.



