

Return Policy & Warranty

Our mission is for you to love your new furniture as much as you love the planet. If you feel your product isn't for you please contact customer service at letstalktrash@unwastedtrash.com within 48 hours of receiving your products and we will talk you through the process.

Return Guidelines:

- Returns must be received in original condition. Should your product be damaged upon receipt please indicate this to your customer service representative and include pictures.
- Any products returned damaged will be inspected and deductions applied before refund is applied.
- All returns are subject to a 20% restocking fee.
- Shipping charges are non-refundable.
- Unwasted will not accept returns from trade partners unless deemed defective. We work closely with our trade partners and will ensure we find a solution that is just right.

Unwasted Warranty

Unwasted believes in the quality of the product we are providing to you. We guarantee that you will be satisfied with the quality of our product. Unwasted will honor warranty claims within a five-year period of shipment of the product, following the terms and conditions listed below:

- Proof of purchase is necessary by the original purchaser for all warranty claims.
- Items cannot be warranted beyond the original scope of the 5 year from shipment period.
- Warranty does not cover regular usage or seasonal damage of the product.
- Acts of nature are not warranted.
- Unintended usage of the product is not covered by warranty.
- Warranty is void if a non-affiliated party has attempted to make repairs.

We will replace the components, hardware or whole pieces of the unit as necessary after an evaluation from customer service. We will replace any defective part, but shipping and labor associated will be paid by the customer.

Unwasted customer service for warranty claims can be reached at letstalktrash@unwasted.com or (416)-760-9100 ext. 5200.